

## Welcome

Musgrove Park Hospital is part of Somerset NHS Foundation Trust, serving over 580,000 people across Somerset.

### Where can I find help and advice?

- Volunteers can help you find your way around the hospital
- The general office, Duchess Building, level 0, next to Costa

If you have any concerns, suggestions or queries contact our Patient Information and Liaison Service (PALS) on 01823 343536 or PALS@SomersetFT.nhs.uk.

### Car parking

As the hospital car parks get very busy, please allow time for parking. Pay by cash or contactless at the pay stations. See map for drop-off areas.

### Park and ride

From outside the Emergency department (A&E) buses to/from Silk Mills and Gateway run every:

- 15 minutes Mondays to Fridays
- 20 minutes on Saturdays

Pay by cash or contactless. Cheaper bundle tickets are available for frequent visitors. <https://www.firstbus.co.uk/somerset/routes-and-maps/tauntons-park-ride> or call 0345 646 0707.

### Pharmacy

Available for patients in hospital and those attending outpatient appointments.

### Private patient unit

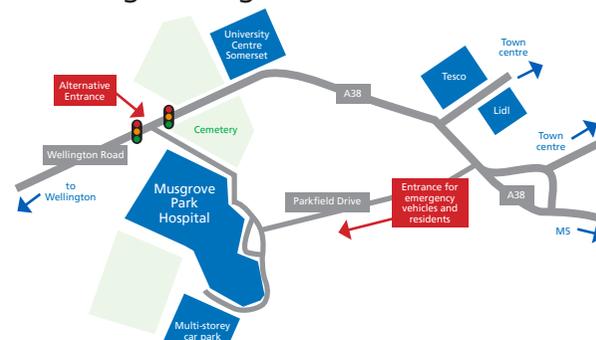
Parkside is the hospital's private healthcare facility. Call 01823 344141 for information.

### Eat, drink and shop (opening times may vary)

- **Somerset Larder** restaurant provides hot meals, sandwiches, pastries and cakes. Mon to Fri 7am-2.30pm
- **M&S Simply Food** Mon to Fri 7am-8pm, Sat to Sun 8am-7pm. **M&S Café** Mon to Fri 7am-2.30pm. Both located in the Concourse.
- **League of Friends shop** in the Duchess Building raises funds for the hospital by selling newspapers, magazines, snacks, toiletries, cards, hot and cold drinks. Mon to Fri 8.15am-4.30pm
- **Costa Coffee** located in the Duchess Building Mon to Fri 7.30am-5pm. Sat to Sun 10am-3pm

### Love Musgrove

The official charity for Musgrove Park Hospital. See the latest campaigns and see how you can support the charity at [lovemusgrove.org.uk](http://lovemusgrove.org.uk) or call 01823 344437.



MedPhoto/Nov22

Musgrove Park Hospital,  
Parkfield Drive, Taunton TA1 5DA

[www.somersetft.nhs.uk](http://www.somersetft.nhs.uk)

01823 333444

All our sites are smokefree



For translation into other languages or in Braille, large print or audio, please ask a member of staff

**NHS**

**Somerset**  
NHS Foundation Trust

## Hospital map

For patients and visitors  
of Musgrove Park, Taunton

*\*Subject to change (correct as of November 2022)*

## Patient information

outstanding care  
listening and leading  
working together

**1** FIND DEPARTMENT or WARD HERE

**2** FIND LEVEL HERE

**3** FIND BUILDING COLOUR CODE HERE

**4** FOLLOW COLOUR CODE ON HOSPITAL SIGNS TO DESTINATION USING TIMING GUIDE HERE

Department	Level
Acute Medical Unit (AMU)	1
Antenatal	0
Audiology	1
Beacon Centre (Haematology/Oncology)	0
Bereavement Office	1
Bowel Cancer Screening	1
Breast Care Centre	0
Cancer Information and Support Centre	0
Cardiac Day Unit	2
Cardiology	2
Chapel & Prayer Room	1
Children's Assessment Unit & OPD	0
Day Surgery Centre	0
Dietetics Department	0
Early Pregnancy Advice Clinic (EPAC)	0
Emergency Department (A&E)	0
Endoscopy	1
Eye Clinic (Outpatients South Reception)	0
Fracture Liaison Service (FLS)	1
GRACE Centre	0
Maternity Unit	0
Maxillofacial	1
Medical Day Unit (MDU) (in Outpatients)	0
Medical Photography	2
Mobile Scanner	1
Neurosciences	1
Nutrition, Dietetics & Metabolic	0
Occupational Therapy	1
Orthopaedic X-Ray only	0
Ophthalmic Theatre Suite (OTS)	0
Orthotics OPD	2
Outpatients (North, South and East Receptions)	0
PET-CT Scanner	0
Patient Advice and Liaison Service (PALS)	0
Pharmacy	0
Phototherapy (in Outpatients)	0
Physiotherapy (Therapies)	0
Plaster Room (Trauma & Orthopaedics)	0
Pre-Operative Assessment Clinic (POAC)	1
Rheumatology (in Outpatients)	0
Same Day Emergency Care (SDEC)	0
Somerset Lung Centre	2
Starling Clinic	0
Superficial X-Ray	0
Surgical Admissions Lounge (SAL)	0
Surgical Decision Unit (SDU)	0
Surgical Investigation Unit (SIU)	0
Trauma & Orthopaedics Outpatients	0
Vascular Department	0
X-Ray (Main X-Ray)	0

Building	Level
Beacon Centre	0
Day Surgery	0
Duchess	0
Emergency	0
Jubilee	0
Maternity	0
Old Building	0
Ophthalmic Theatre Suite (OTS)	0
Parkside	0
Queens	0

80m  
Average pace: 1 min  
Slower pace: 1.5 mins  
Approximate time based on an average walking speed (20 minutes per mile)

**This is a No Smoking hospital. Smoking is not allowed in all hospital buildings and grounds shown on this map**

Wards	Level
Acorn (Childrens)	0
Acute Frailty Unit	1
Barrington	0
Beacon Ward	1
Blake (Head & Neck)	2
Bracken	0
Critical Care Unit	0
Coleridge	2
Conservators	1
Coronary Care Unit	2
Dunkery Stroke Unit	1
Eliot	2
Exmoor	1
Fern	0
Fielding	2
Gould	2
Hestercombe	1
Jowett (CDU)	0
Montacute	2
Oak (Childrens)	0
Parkside	0
Portman	1
Sheppard	1
Somerset Neonatal Intensive Care Unit (SNICU)	0
Surgical Admission Unit (SAU)	0
Triscombe	1
Tor	0
Ward 9 (Haematology)	0
Willow	0
Wordsworth	2



Subject to change (correct as of Nov 2022)

Help & information telephone points	Walking route
Toilets	Internal entrances
Accessible toilet	External entrances
Café	Baby changing
Restaurant	Lift
Pharmacy	Stairs
Patient and visitor car parking	Telephone
Blue badge car parking	Chapel and prayer room
Pay here for car parking	Shop
Drop off point	Cashpoint
Bus stop, Park & Ride	Pedestrian crossing
Bicycle parking	Helicopter landing pad