NHS Somerset NHS Foundation Trust

Get the **right care, closer to home in Wincanton**

Stay Well This Winter

Choosing the right NHS service helps you get the care you need quickly and ensures emergency services are available for those who need them most.

If you're not sure which service is right for you, **contact NHS 111 first:**

Online: 111.nhs.uk **Call: 111**



NHS 111 is available 24/7, and can assess your symptoms and direct you to the most appropriate service, including booking a slot at an Urgent Treatment Centre, pharmacy, GP service or emergency department if needed. They can also advise on current opening times and waiting information.

Visit our winter webpage

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NHSquicker

www.nhsquicker.co.uk

You can also use the NHSquicker website or app to find the right NHS service near you. It uses your symptoms and location to help you decide where to get care.

Start local this winter

Your nearest Urgent Treatment Centres are: **Shepton Mallet UTC or Yeovil Hospital UTC**

Before attending a UTC, visit 111.nhs.uk or call 111.

Shepton Mallet Community Hospital: 01278 436555

Open seven days a week, 8am to 9pm, last UTC patient admitted at 8pm. X-ray services: Monday to Friday: 9am to 4pm.

Yeovil Hospital: 01935 606060

Open seven days a week, 9am to 9pm. You should register at the emergency department reception on arrival. **X-ray services:** 9am-9pm. Opening hours may vary, so always call 111 for advice before attending.

What can the UTC help with? The UTC can assess and treat a wide range of urgent but non-life-threatening conditions, including:

- Sprains and strains
- Suspected broken bones
- Cuts and wounds
- Minor burns and bites
- Minor head injuries
- Chest infections
- Throat infections
- Eye infections
- Urinary infections
- Emergency contraception.

What to do when you arrive? If you arrive at an urgent treatment centre without calling NHS 111 first

You should use a digital check-in screen in the waiting area to answer a short, guided series of questions about your symptoms and the reason for your visit. If you have an appointment booked by NHS 111, please go straight up to the desk.

Wincanton Community Hospital: 01963 828444.
(this hospital does not provide urgent care)

In an emergency

Call 999 or go to your nearest ED / A&E at Musgrove Park Hospital, Taunton, or Yeovil Hospital immediately if someone has:

- Signs of a heart attack
- Signs of a stroke
- Lost consciousness
- Severe breathing difficulties
- Serious injury or major trauma
- Any life-threatening illness or injury.

Pharmacy First Your local pharmacy in Wincanton and the surrounding area can provide advice and treatment, including prescribing antibiotics, for many common conditions without the need for a GP appointment.

Pharmacists can help with:

- Sore throat
- Earache
- Sinusitis
- Impetigo
- Shingles
- Infected insect bites
- Some urinary tract infections.

You can find a list of local pharmacies by visiting:

www.nhs.uk/nhs-services/services-near-you/

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Urgent Dental Care - If you need urgent dental treatment: Monday to Friday: 8.30am to 8pm, Weekends and Bank Holidays: 8.30am to 6pm.

Call NHS 111 or contact the Dental Advice Line: 0300 123 7691

Acute Community Eyecare Scheme (ACES) - If you need urgent eye care advice or care, you can use the Acute Community Eyecare Scheme (ACES) and contact the following local opticians direct, for immediate advice or a free NHS assessment:

Boots Opticians
39-41 Middle Street,
Yeovil, Somerset
01935 423490

Robert Frith Opticians
Ryburn House, 28 Princes Street, Yeovil, Somerset
01935 478463

Your GP practice - Your registered GP practice in Wincanton and the surrounding area has a team of health professionals who can help with different health needs. This may include nurses, pharmacists, physiotherapists and other healthcare professionals. You can call or use your practice's online service.

Help with your children's health (HANDi)

If you need advice about common childhood illnesses or injuries, the free HANDi app can help. It gives trusted NHS advice and helps you decide when you can care for your child at home and when to seek medical help. Created by healthcare professionals in Somerset, HANDi offers expert support for parents and carers of babies and young children, day or night, whenever you need it.



GET IT ON Google Play

Download on the App Store

Mental health support

Free mental health support and advice for anyone in Somerset, available 24 hours a day, seven days a week. You can call:

Mindline Somerset support line **01823 276892.**

To access local drop in sessions and community groups:

www.openmentalhealth.org.uk

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Somerset Mindline

Open Mental Health

You can also access information, support and funding advice from the **Somerset Crisis Resilience Fund. www.somerset.gov.uk/care-and-support-for-adults/crisis-resilience-fund/**

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Somerset Council

There are a broad range of health and care services in the local area around Wincanton to help you to stay well this winter and to look after yourself and those around you.

Start local this winter